



SEPTEMBER 2026

IDAHO FALLS
POWER

2.5 Gig is Here!

Maximum Speed. Maximum Potential.

For the past couple of years, we've been building toward this moment, and it's finally here. Idaho Falls Fiber now offers blazing-fast 2.5 Gig internet, giving homes and businesses even more power for whatever comes next.

Whether running a smart home, streaming in multiple rooms, gaming, creating content, or simply wanting the fastest connection available, 2.5 Gig is built to keep up with our growing digital world. It's the next evolution of our community-owned fiber network: seamless, powerful, and ready for the future.

And we're already putting it to work! On July 31, Gabe and Laura Raymond became the first customers to receive 2.5 Gig service on the Idaho Falls Fiber network. Their installation marks an exciting new chapter for Idaho Falls Fiber as we continue investing in a network designed to grow with our community.

Already enjoying Idaho Falls Fiber?
Upgrading is a piece of cake.

New customer? Simply choose 2.5 Gig when signing up through our newly redesigned online shopping experience. It's cleaner, faster, and makes comparing providers and speeds easier than ever. Visit our website to explore plans and pricing, and take your internet to the max - and then some.

What Makes Idaho Falls Fiber Different

Not all internet is created equal. Idaho Falls Fiber is the largest open-access network in the state of Idaho and the city's only 100% fiber-optic network. Because every connection uses a dedicated fiber line (not a shared cable connection), customers get consistently fast performance, even during the busiest times of day.

But what makes our network different goes beyond the technology. Idaho Falls Fiber is community-owned and operated by Idaho Falls Power, a not-for-profit

Introducing

2.5 Gig
SPEED

INTERNET



MAXIMIZED

And then some.



“With all of us online at once, we used to have constant lag. Now, it's lightning fast for everyone.”

utility. We manage and maintain the fiber infrastructure while partnering with multiple private internet service providers to deliver service to customers. That means you get the benefits of a community-owned network while still having the freedom to choose the provider and plan that works best for you.

The residential fiber network is now built out across Idaho Falls, connecting homes and businesses throughout our community. And as Idaho Falls continues to grow, the network is designed to grow with it, helping keep our community connected to the technology of tomorrow.

Why Switch?

- No contracts or pricing gimmicks
- No data caps
- No hidden fees
- Dedicated fiber connection
- Multiple ISP choices
- Community-owned
- Fast upload & download speeds
- Local customer support

Getting Connected is Easier Than You Think

Whether connecting for the first time or your home is already fiber-ready, getting started with Idaho Falls Fiber is quick and straightforward.



For more information please contact us at:

(208) 612-8430
Idaho Falls Power



(208) 612-8725
Idaho Falls Fiber

If a home already has fiber installed, activation is often completed within 24 hours. Simply choose an internet service provider using our easy online form, connect a compatible Wi-Fi router, and be ready to enjoy fast, reliable service.

For a new installation, which is always free of course, our team will handle the work needed to bring fiber to the home, either through an overhead or underground connection depending on the property type and location. We keep the customer informed every step of the way.

A few things to remember:

- If renting, we do need landlord approval before a new installation.
- An adult of 18 years of age or older must be present for the in-home installation appointment.
- A compatible standalone Wi-Fi router is required for wireless connectivity (an ISP can recommend or provide one).
- The ISP handles internet service and billing, while Idaho Falls Fiber maintains the community-owned network infrastructure fee.

Questions? Our local team is always happy to help. Call **208-612-8725** or visit idahofallsfiber.com to learn more.



Idaho Falls Fiber

Get fast, affordable, reliable, and local internet through Idaho Falls Fiber!

Sign up today!

www.idahofallsfiber.com