



OCTOBER 2026



IDAHO FALLS
POWER

Clean Energy Starts Right Here

Did you know the electricity delivered by Idaho Falls Power is 97% carbon-free? Much of that power comes from hydroelectric plants throughout the Pacific Northwest, including our five city-owned hydropower plants on the Snake River.

If you want to take your commitment to clean energy one step further, Idaho Falls Power's Certified Clean Energy Program makes it easy.

For just \$0.003 per kilowatt-hour, customers can voluntarily purchase Certified Clean Energy and help support clean energy initiatives in our community. For the average household, that's about \$3.60 more per month on your utility bill.

Whether you're looking to reduce your household's carbon footprint or your business wants to demonstrate its commitment to renewable energy,



Certified Clean Energy is a simple way to make a difference. You can start or stop the program at any time.

Ready to go a little greener? Call Idaho Falls Utilities at 208-612-8280 or visit our website to learn more and sign up.

2.5 Gig Internet is Here!

In case you missed it, Idaho Falls Fiber now offers 2.5 Gig internet!

With more speed and capacity for streaming, gaming, smart-home devices, working from home, and everything else you do online, 2.5 Gig is our fastest internet option yet.

Already an Idaho Falls Fiber customer? Upgrading is easy.

Ready for more speed? Visit idahofallsfiber.com to explore plans and pricing.

Outage Map Now Live!

When the power goes out, we know you want answers: Are we aware of the outage? What happened? When will the power be back on?

Now we have a better way to provide those answers! Idaho Falls Power has a new public outage map. The interactive map provides a quick look at current outages, affected areas and restoration information, including estimated restoration times (ETRs) when available. As our crews investigate and work to restore power, we'll update the map with the latest information.

The outage webpage also makes it easy to report an outage, find helpful information and check the latest updates all in one place. There's even a helpful FAQ section to answer common outage questions.

Check out the outage map anytime at:
www.ifpower.org/outages



Idaho Falls Power Customer Experience Survey

We Want to Hear From You!

As your community-owned utility, we want to know how we're doing, and there's no better way to find out than to ask!

Our Customer Experience Survey takes just 3–5 minutes to complete and gives you an opportunity to share your experience with Idaho Falls Power. Your feedback helps us understand what we're doing well and where we can improve. As a thank you for participating, customers who complete the survey and provide a City of Idaho Falls address will be entered into a random drawing for one of 10 prizes:

- \$50 Jaker's Restaurant Gift Certificate – 1 winner
- \$40 Great Harvest Gift Basket – 1 winner
- \$30 Paramount Theater Gift Certificate – 1 winner
- \$15 Pick Me Up Gift Card – 2 winners
- Energy-Saving Kits – 5 winners

Ready to share your feedback? Scan the code to participate or visit:

<https://forms.cloud.microsoft/g/0S82Jr6ZBu>

The 10 winners will be announced on the Idaho Falls Power website, Facebook and Instagram pages during the first week of November 2026.

Thank you for taking a few minutes to share your experience. Your feedback helps us serve our community better!



For more information please contact us at:

(208) 612-8430
Idaho Falls Power

(208) 612-8725
Idaho Falls Fiber



Idaho Falls Fiber

Get fast, affordable, reliable, and local internet through Idaho Falls Fiber!

Sign up today!

www.idahofallsfiber.com