



AUGUST 2026



Giving Back to the Community We Serve

Nearly 40 Idaho Falls Power employees traded their desks and bucket trucks for work gloves on June 22 as they participated in our first-ever Public Power Day of Giving. Working alongside Idaho Falls Parks and Recreation, employees helped beautify the Idaho Falls greenbelt and riverwalk by staining viewing decks, spreading bark mulch, cleaning landscape areas, and trimming vegetation in preparation for the Fourth of July celebrations.

As a community-owned utility, serving our customers goes beyond providing reliable electricity. Public Power Day of Giving gave our employees an opportunity to give back while helping care for one of Idaho Falls' most

treasured public spaces. Thank you to Idaho Falls Parks and Recreation for partnering with us and for their continued dedication to keeping our parks, riverwalk, and greenbelt beautiful for everyone to enjoy.

Dependability You Deserve

Idaho Falls Power has earned the American Public Power Association's 2025 Certificate of Excellence in Reliability, recognizing our commitment to providing dependable electric service to our community.

This national recognition places Idaho Falls Power among the top-performing public power utilities in the country for electric reliability, based on outage duration data compared to utilities nationwide.

Reliable power doesn't happen by accident. It takes careful planning, ongoing investment, and the dedication of our employees who work every day to keep the lights on for our City of Idaho Falls community. Thank you to our incredible team for making this achievement possible. And thank YOU, our customers, for trusting your community-owned utility.





Protect Yourself from Utility Scams

Scammers target utility customers by phone, email, text, and door-to-door. They may claim to represent Idaho Falls Power, threaten disconnections, ask for payment over the phone, or try to sell energy services using the Idaho Falls Power name. Remember: Idaho Falls Power will never demand immediate payment to avoid disconnection, request payment with gift cards, or send third-party salespeople door-to-door.

Protect yourself by following these simple tips:

- Never provide personal or financial information to an unsolicited caller or visitor.
- If someone claims you owe money or wants to set up a payment account, hang up and call the Utilities Office at 208-612-8280 to verify.
- Be cautious of door-to-door salespeople claiming to represent Idaho Falls Power, perform energy audits, or offer “special utility rates.” They are not affiliated with the City or Idaho Falls Power.
- Legitimate solicitors are required to display a City-issued solicitation badge with photo identification—don’t hesitate to ask to see it.
- Avoid clicking suspicious links or responding to unexpected emails or text messages requesting account information. Report suspicious activity to the City at 208-612-8415, and contact Idaho Falls Power or the Utilities office with questions about your account.

Watts Up? Keep Summer Energy Bills in Check

Summer means long days, family vacations, and kids home from school. It can also mean higher electric bills. Even if you’re not running A/C around the clock, extra laundry, more cooking, electronics use, and longer hours at home can increase energy use.

A few simple habits can help control energy costs:

- Keep the cool air in. Close blinds or curtains during the hottest part of the day and make sure ceiling fans are spinning counterclockwise to create a cooling breeze.
- Stop energy “phantoms.” TVs, gaming systems, chargers, and other electronics can use electricity even when they’re turned off. Use a smart power strip or unplug devices you aren’t using.
- Use appliances wisely. Run dishwashers and washing machines during the cooler morning or evening hours, wash clothes in cold water, and consider using the microwave, air fryer, or outdoor grill instead of heating up the oven.
- Vacation mode saves energy. Before heading out, raise your thermostat, unplug unnecessary electronics, close blinds, and switch your water heater to vacation mode.

Small changes can make a big difference. By using energy wisely, you’ll stay comfortable while helping keep your electric bill in check.



For more information please contact us at:

(208) 612-8430
Idaho Falls Power

(208) 612-8725
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Idaho Falls Fiber

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