



MARCH 2025

IDAHO FALLS
POWER

Your City Bills Made Simple: Easy Tips and Smart Payment Options; Everything You Need to Know!

HOW TO PAY YOUR UTILITY BILL

The City of Idaho Falls offers various ways to pay utility bills.

- **Online Payments:** You can make payments without creating an account, but setting up a Customer Self-Service Portal gives you access to payment methods, past statements, and account updates.
Automatic Bill Pay: Set up recurring payments or auto-pay. Recurring lets you choose a date and amount, while auto-pay charges the full balance on the due date.
Fees: ACH payments are free, while credit/debit card payments incur a \$4.50 fee.
- **Pay by Phone:** Call 1-855-594-0612 to pay using a credit/debit card, check your balance, or confirm your recent payment.
- **Text Payments:** Set up text payment reminders through your online portal. Receive a link each month to pay your bill.
- **In-person Payments/Kiosk:** Pay in-person at the Treasurer's Office in City Hall (308 Constitution Way). Payment kiosks are available at the Treasury and Utility departments at 308 Constitution Way and at the Idaho Falls Power building at 140 S. Capital from 8 a.m. to 5 p.m.

- **Mail Payments:** Send a check, including your bill stub and account number, to the Treasurer's Office or use the drop box in the parking lot at City Hall.
- **Paperless Billing:** The eco-friendly way to get instant access to your bill and declutter your life. By enrolling in this option, you'll receive an email each month with a link to your statement, rather than waiting for a hard copy to arrive in the mail. You'll cut down on paper clutter around the house AND receive a \$1.00 credit on your bill each month for going paperless.
- **Budget billing (AKA LEVEL PAY):** Intended to make budgeting easier, the city offers the budget billing program. Budget Billing takes the average of bills from one year to give you a flat monthly rate to help you budget month-to-month. To sign up for, you must have lived at your current residence for at least 12 months to estimate your monthly payment for the next year based on usage history and you cannot have a balance on your account at the time of budget billing.

To learn more or enroll in any of these payment options, visit www.ifpower.org or call 208-612-8280.

IDAHO FALLS UTILITIES City of Idaho Falls
308 Constitution Way
Idaho Falls, Idaho 83402

Account Number	Invoice Number	Bill Type	Bill Date	Current Invoice Due Date	Budget & Loan Amount
2017415	1840711	REGLR	11/29/2021	12/14/2021	\$148.30

Service Address: 2235 E 12TH ST APT B115

Period	Days	Budget Billing Balance	Previous Payments	Adjustments	Penalties	Current Charges	Budget & Loan Amount
10/29/2021 - 11/29/2021	33	(\$2,433.86)	(\$198.30)	\$0.00	\$0.00	\$159.83	\$148.30

Description	Previous	Current	Usage	Multiplier	Rate	Amount
Electric - Residential Consumption (30853970)	2621	3339	718	1	0.9025	\$648.88
Electric - Residential Base (30853970)			718		\$9.00	\$18.00
Water - Apartment					18.60	\$18.80
Water - DEG Fee					0.25	\$0.25
Wastewater - Apartment					18.00	\$18.00
Wastewater - DEG Fee					0.15	\$0.15
Sanitation - Hard Load						\$9.48
Energy Efficiency Loan - Residential						\$50.32
Current Charges						\$159.83
Energy Efficiency Loan - Payment (11/08/2021)						(\$50.00)
Regular Payment (11/08/2021)						(\$148.30)
Previous Payments						(\$198.30)

Compare Your Use
Electric Meter 30853970
Period Ending Days kWh Used kWh/Day
11/29/2021 33 718 22
11/28/2020 28 652 23

Donations YTD \$57.00 Loan Balance \$1,054.68 Monthly Budget Amount \$88.00
Detach and return this stub with remittance - Please make check payable to CITY OF IDAHO FALLS - Allow 5 business days for mailing

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308 Constitution Way
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Account Number	Service Address	Bill Date	Due Date	Budget & Loan Amount
2017415	2235 E 12TH ST APT B115	11/29/2021	12/14/2021	\$148.30

I wish to donate \$
to those in need of assistance with their utility bills.

Signed _____
Additional Loan Amount \$
Total Amount Enclosed \$

For online payments go to portal.idahofallsidaho.gov

Reading your Bill

Whether you're new to Idaho Falls or you're a long-time resident, it's good to get a refresh on how to read your utility bill. We continually review the bill throughout the year to make sure it's easy to read. Here's the latest version.

The numbers below correspond with those on the copy of the bill displayed to the left:

1. This section contains basic information about your account, including your utility account number.
2. This box contains information about the billing period.
3. All charges on your bill will be described here.
4. This space graphically displays electric consumption history.
5. This chart is to help you compare your current electric usage to the electric usage during the same month of the previous year.
6. Any messages will be displayed here.
7. Information on loan balances, budget billing and/or donations are displayed here.
8. Bill remittance stub
9. To pay online, enter this URL in your web browser.
10. Pending disconnect dates for past due balances will be listed here.

Update Your Idaho Falls Account Information

To ensure the best service, keep your account information fresh and up to date. Here are a few key points:

- **Update Contact Info:** Let us know if you've changed phone numbers, addresses, or need to add another contact. Accurate contact details are vital for emergency situations or if we need to discuss your account.
- **Account Changes:** Moving? Be sure to provide your forwarding address for your final bill or refund. This is important whether you're relocating within the city or leaving the area.

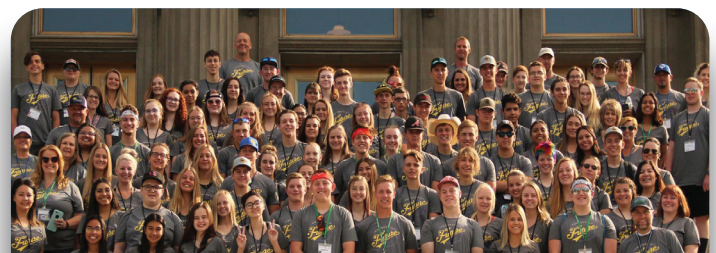
Our utility office is available Monday through Friday, 8:00 AM to 5:00 PM, to assist with account inquiries. Reach us at 208-612-8280, visit 308 Constitution, or email utilities@idahofalls.gov.



For more information please contact us at:

(208) 612-8430
Idaho Falls Power

(208) 612-8725
Idaho Falls Fiber



2025 Youth Rally Applications are now Being Accepted!

Receive \$500 plus an all-expense paid awesomely fun week in Boise! While there, you'll have opportunities to earn even MORE scholarship money and a free trip to Washington, D.C., all while having a blast and making new friends!

The Youth Rally is for all High School sophomores or Juniors whose parent/guardian is an Idaho Falls Power customer.



To apply use the QR code, visit our website, or pick up an application in the High School counselor's office.

Applications and essays are due April 15, 2025