



DECEMBER 2023



Project Help

Idaho Falls Power collaborates with Eastern Idaho Community Action Partnership (EICAP) to offer Project Help, a program that helps qualified families pay their utility bills. Recipients are evaluated based on need. The program is made possible through generous donations made by Idaho Falls Power customers, with the funding managed by EICAP and is administered at no cost. Donations can be included in utility bill payments.

There are several ways to participate and donate:

Utility Bill Round Up

Round your monthly utility bill up to the nearest dollar. If your bill is \$87.26, we will round it up to \$88.00 and \$0.74 is the donation amount. Text "Warmth" to 41372 to enroll in the Utility Bill Round Up Program.

Fixed Monthly Donation

Set a fixed amount to donate every month on your utility bill.

Gift of Comfort

Designate a one-time donation to a specific person, or your one-time donation can be directed to any customer seeking assistance.

Energy Efficiency Program & Energy Consultations

Idaho Falls Power offers a number of incentives intended to boost efficiency at new and existing homes and apartments and help customers save energy and money. We offer rebates and/or zero interest loans on appliances, LED lighting, qualifying heat pumps, windows, insulation, thermostats, water heaters, and more! Visit our website at www.ifpower.org for information and details about our energy efficiency program or stop by our office at 140 S Capital in Idaho Falls to pick up a booklet.

Idaho Falls Power also offers free Home Energy and Weatherization Consultations for residential and commercial customers. We provide consultations for high energy bill issues and for customers wishing to participate in our energy efficiency programs. Our energy auditor will inspect your home or apartment and identify ways to cut your energy consumption. To schedule a Home Energy Consultation, please call us at 208-612-8430.



Low Income Home Energy Assistance Program

Idaho Falls Power customers have several ways to get help paying their utility bills. These services can help people save money through weatherization and can offer direct financial aid to low-income people who are facing an emergency or disconnection. The goal is to help low-income households avoid disconnection of utility service during winter and maintain a warm, safe, and healthy environment for households with the greatest needs, such as homes with young children, the elderly, and the disabled.

The services listed here are administered by EICAP.

Energy Assistance Winter Heating Program

The assistance program provides assistance to eligible low-income households, particularly elderly and disabled households, to offset winter home heating costs. It is available November 1 to March 31 of each year.

Energy Assistance Crisis Program

Crisis assistance is available year-round, as funding allows, to alleviate a crisis situation for households that have received a disconnect notice or are facing disconnection of services with heat or electric services.

Idaho Weatherization Program

Qualified customers can receive free weatherization services, which may include insulation, refrigerator replacement, efficient lighting, and measures that improve water-heating efficiency.

Call the City of Idaho Falls Utilities Office (208) 612-8280, Idaho Falls Power (208) 612-8430 or EICAP (208) 522-5391 for more information about these financial services.



For more information please contact us at:

(208) 612-8430
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(208) 612-8725
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